



OSU Punch-out Catalog Vendor

Vendor:

Apple, Inc.

Products/Commodities:

Desktop/portable computers, tablets, software, servers and accessories.

Key Contacts:

If you are interested in the Volume Purchase Program which makes it simple to find, buy, and distribute Apps and Books for Mac and iOS devices, there is a different process to follow to allow distribution of these materials. Also, through the VPP store, you can get special pricing for certain purchases of 20 or more of the same material. Please contact our account representative for assistance with this program at Oregon State University.

Order Status/Post Order Questions:

Apple Sales Support
educationsupport@apple.com
(800) 800-2775

Technical Questions:

Ben Graham
beng@apple.com
(415) 307-4779

Price Quotes/Custom Store/All Other
Items:

Todd Wolwode
toddw@apple.com
(512) 674-6802

Academic Support/Exploration
Chris Vieira - Development
Executive
cvieira@apple.com
(209) 201-2806

AppleCare Service/Support:

(800) 800-2775 (if issue not resolved, contact account rep.)

Quotes:

Quotes not available through BennyBuy punch-out at this time.

Order Confirmation:

How are order confirms delivered and who are they delivered to? Not done in BennyBuy

Shipping Confirmation:

Where can they find Shipping confirms and who are they sent to? Not done in BennyBuy

**Returns, Change Orders,
Order Issues:**

Not available through BennyBuy punch-out at this time.
Please contact the Apple Sales Support team at (800) 800-2775.

Additional Information:

Not available through BennyBuy punch-out at this time.
Please contact the Apple Sales Support team at (800) 800-2775.

Supplier Number:

931810040

Enablement Type:

Punch-Out

Order History:

How can you look-up past orders? Is there a way to do re-orders?

Favorites/Shopping Lists:

Does the vendor allow specific shopping/fav list in punchout

Shipping and Handling Info:

- Prepaid
- Tracking: Contact Apple Sales Support at (800) 800-2775 for tracking information.
- Special order or expedited shipments will incur additional charge

Stock items will ship within 3-5 days after receipt of online order.

Pricing information

Will S/H show up in BennyBuy? NO