# OSU Contract Summary

**VENDOR:**  
The Remi Group, LLC

**PRODUCT/SERVICES:**  
Equipment Maintenance Management Services

## HOW TO USE THIS CONTRACT:

**Eligible Equipment:**  
- See the attached Eligible Equipment List.

**To Obtain a Quote:**  
- Contact The Remi Group Program Manager (see contact information below).

**To Add Equipment:**  
- Obtain a quote from The Remi Group Program Manager.
- Issue a Banner purchase order for the equipment coverage. Under the Terms and Conditions section mark the blank line and add in “Equipment Maintenance Management Services Contract #WY145629”.

### Service Call Procedures

- For equipment using The Remi Group’s Dispatch Service, refer to the attached Dispatch Client Reference Guide.
- For equipment not using The Remi Group’s Dispatch Service, refer to the attached Non-Dispatch Client Reference Guide.

**Additional Services:**

- If the coverage that you select includes additional services such as Preventative Maintenance, Replacement of Covered Property, In-House Repair Reimbursement or Substitute Equipment Rental, please refer to the attached Exhibit A from the final contract and to the Eligible Equipment List for more information on how to access these services.

## PRICING:

- The Remi Group will apply a guaranteed minimum fixed discount of 25% to full service contracts on eligible equipment for all equipment categories. This discount will be reflected on the Agreement Amount on the Schedule of Covered Equipment.

## DELIVERY:

N/A

## GENERAL INFORMATION:

- **Contract Number:** WY145629
- **Contract Start Date:** 10/1/12
- **Implementation Date:** 10/1/12
- **Contract End Date:** 9/25/2020  
  With the option to renew through 9/30/2026

## ADDITIONAL INFORMATION:

- **Terms and Conditions:** The contract terms and conditions contain exclusions and limitations of liability that Departments should be aware of when determining if switching a particular maintenance agreement to the service provided by The Remi Group is appropriate. Please refer to attached Exhibit A from the final contract for more information.
<table>
<thead>
<tr>
<th>QUESTIONS:</th>
<th>For quotes or questions about coverage and programs, contact The Remi Group:</th>
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<tbody>
<tr>
<td></td>
<td>Alexandra Vlassis</td>
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<tr>
<td></td>
<td>The Remi Group, Business Development</td>
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<tr>
<td></td>
<td>425-279-9900</td>
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<td><a href="mailto:Alexandra.Vlassis@theremigroup.com">Alexandra.Vlassis@theremigroup.com</a></td>
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<tr>
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<td>For OSU contract related questions, contact the OSU Contract Administrator:</td>
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<tr>
<td></td>
<td>Jennifer Koehne</td>
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<td>1-541-737-7353</td>
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<td></td>
<td><a href="mailto:jennifer.koehne@oregonstate.edu">jennifer.koehne@oregonstate.edu</a></td>
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</table>
Personalized Equipment Care Solutions

Remi replaces multiple service agreements and extended warranties with **one agreement that costs less and is more flexible** than the Original Equipment Manufacturer (OEM) or Independent Service Organization (ISO) contract. Since 1998, Remi has supported nearly 1,400 higher education institutions with $37 million in savings, 39K service events and 16K pieces of equipment covered.

**How it works:**

- **Equipment failure occurs**
- **Call to report failure** – Remi schedules on-site service
- **Service Provider performs on-site repairs**
- **Field Service Report and invoice are submitted to Remi for payment**
- **Remi reviews and processes documents, remitting payment directly to the Service Provider**

**Save 10-25%**

off your current service contract pricing with the quality and coverages of existing service

**Vendor Neutral**

with timely and qualified service in accordance with OEM specifications

**One Agreement**

to manage maintenance of multiple equipment types with the flexibility to customize coverage

**Try Remi risk free**

Upload your current electronic equipment service contracts & let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don’t, stay with your current service contract. Requesting a quote costs you nothing.

[theremigroup.com/GetStarted](http://theremigroup.com/GetStarted)

For more information:

| p. | (888) 451-8916, option 1 |
| f. | (704) 887-2916 |
| e. | info@theremigroup.com |
### Eligible Equipment Types

**GENERAL OFFICE**
- Archive Writers
- Automated Filing Systems
- Binding Machines
- Embossers
- Hole Punchers
- Letter Openers
- Mail Inserters
- Mail Sorters
- Mailing Systems
- Micro-Film Readers/Printers
- Micrographics Readers
- Printers
- Scanners
- Shredders
- Sorters
- Stackers

**INFORMATION TECHNOLOGY**
- Archiving Appliances
- Back-up Systems
- Data Management Systems
- Laptops
- Mainframes
- Network Devices
- Network Storage
- PCs & Peripherals
- Servers
- Uninterruptible Power Supply

**SECURITY & COMMUNICATION**
- Access Control Systems
- Alarm Systems
- Cameras
- Card Access Systems
- Metal Detectors
- Security Access Systems
- Telephone Systems
- Two-Way Radios
- Video Surveillance Systems
- Voice Mail Systems

**FINANCIAL & POS**
- Barcode Scanners
- Cash Registers
- Check Scanners
- Currency Scanners
- Currency Sorters
- Drive-up Systems
- Night Depositories

**SURGERY**
- Ablation Systems
- Analyzers
- Biopsy Systems
- Cameras
- Docking Stations
- Electrosurgical Units
- Image-Guided Surgery Systems
- Lasers
- Microscopes
- Phacoemulsifiers
- Smoke Evacuation Systems
- Surgical/Exam Lights
- Ultrasounds

**MEDICAL & IMAGING**
- Arrhythmia Computers
- Bone Densitometers
- C-Arms
- Cardiac Cath Systems
- Cardiac Output Computers
- CR Readers
- CT Scanners
- Defibrillators
- Fluoroscopic Rooms
- Gamma Cameras
- Imager Fluorescence Laser Imaging
- Linear Accelerators
- Mammography Units
- Monitors
- MRIs
- PACS
- Patient Data Monitoring
- Portable X-Ray Machines
- Stress Test Systems
- Tablets
- Ultrasound Units
- X-Ray/Fluoroscopic Units
- X-Ray Units
- Workstations

**RESEARCH & LABORATORY**
- Analyzers
- Autosamplers
- Cell Sorters
- Centrifuges
- Chromatography
- DNA Sequencing
- Flow Cytometers
- Fluorometers

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**Certain models of equipment may not be eligible due to parts & labor exclusivity and/or availability. List Subject to Change.**

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### About Remi

Since 1998, our mission has been to empower our customers to outperform, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

- **850,000+** vendor service agreements analyzed
- **800,000+** pieces of equipment covered
- **2,500+** service vendors utilized across the country
- U.S. General Services Administration (GSA) Contract Holder
- Manage Multiple State & Federal Contracts, covering more than 1 Million service events
- Awarded Inc. 5000 Award for five consecutive years (2012-2016)